



New England IRS Representation Conference SB/SE Update

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Inflation Reduction Act

- Focus on taxpayer experience in pre and post filing interactions
- Increase taxpayer access to tools and information
- Consistent outcomes for resolving taxpayer compliance issues
- Improve Level of Service in compliance
- Increase audit and enforcement in focused compliance areas
- Staffing to meet needs

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Technology in SB/SE

- Electronic preparation and filing for Forms 1099
- Voice & Chat Bots
- Document Upload Tool (DUT)
- Customer Call Back (CCB)
- Taxpayer Digital Communication

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Joint Strategic Emerging Issues Team (JSEIT)

- Identify emerging issues and abusive transactions posing a significant risk requiring an approach that spans multiple functions
- Inform development of a coordinated compliance strategy to leverage the various tools across the IRS employing a variety of treatment options.

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